

SOS

The Simple Ordering System (SOS) has revolutionised the supply process, offering healthcare providers direct access to CH2's inventory of over 15,000 products via their PC.

- The SOS software is free of charge, easy to use and allows the healthcare professional to control the entire ordering process.
- Ordering is faster and more flexible.
- The price and availability of CH2's entire product range can be checked by the user before an order is sent electronically via SOS.
- Searches can be conducted for all products of a similar description to find the best price or a suitable alternative.
- Functionality available to search by product type, brand name, manufacturer part number or Global Trade Identification Number (GTIN).
- You can view your purchase history and current orders.
- On-site installation, training and ongoing support are supplied free of charge.

What is SOS?

SOS is a complimentary online ordering system designed specifically for the Healthcare professional.

SOS allows you to place orders from your PC directly into CH2's computer system. Orders may be entered:

- Using your keyboard.
- Via interfaces with several leading Healthcare Inventory Systems eg. Merlin, IPharmacy, IBA.
- By using barcode scanning technology with our WardBox™ systems.



CH2

Benefits of SOS

- Instant access to CH2's comprehensive product range.
- Up to the minute price and availability of our entire product range displayed on screen.
- View the progress of current stock orders.
- Download and print a purchase history for the last two financial years.
- Interface with several leading Healthcare Inventory Systems.
- Simple, quick and accurate order processing.
- Ability to upload a Standing Order.
- Bulletin board to communicate with other SOS users.
- Improve stock control and reduce inventory levels.
- WardBox™ systems to further reduce your costs.
- SOS installation, upgrades and user manuals available online via www.ch2.net.au

What is interfacing?

Interfacing means your Healthcare Inventory System sends orders electronically to SOS. SOS checks the price and availability of each product on the order before transmitting it to our warehouse. In most cases, SOS can send confirmation of the price and availability back to your system.

SOS interfaces with these Healthcare Inventory Systems:

- IPharmacy (AKA ISoft, STOCCA)
- IBA
- Pharmhos Systems (AKA Merlin)
- Appgen Business Software
- Others (talk to us for further information)

If your system is not listed, we may be able to customise SOS to interact with your chosen Healthcare Inventory System. Your local Key Account Manager (KAM) can answer any questions you may have regarding interfacing. Please read our "Getting Connected" brochure for more details.

System Requirements for SOS

To successfully install SOS, you will need the following:

- Telnet capability for broadband installations or
- We also offer connections via secure telnet Proxy Servers, Citrix or plain dial up.
- A Printer (optional).

Your local CH2 representative will visit your site and install SOS

PLEASE CONTACT US FOR MORE DETAILED INFORMATION AND TO ENQUIRE ABOUT A CUSTOMISED SOLUTION TO OPTIMISE YOUR SUPPLY CHAIN MANAGEMENT

